

WINTER 2024 PERSPECTIVE



New Whitby Sports Complex Artist's Rendering

What's Happening In Whitby

The Town of Whitby is committed to delivering services that make a difference in our community. Here's a look ahead at some things we are working on in 2024.

Your Community Strategic Plan in Action - Progress is being made on the Plan's 62 action items, with 92% of the actions advancing, including a new partnership to attract more physicians. Are you in need of a family doctor? Join the patient wait list at oshawaclinic.com. The Town is also planning construction of new parks, park improvements, enhancements to the Waterfront Trail, supports for new businesses, and more.



View the latest updates at connectwhitby.ca/CommunityPlan

Building The New Whitby Sports Complex - Construction on the Whitby Sports Complex is underway, with the facility expected to open in late 2025. Did you know that the complex will be home to Durham's largest pool? connectwhitby.ca/SportsComplex

Market-Style Food Bank Coming Soon

The Town has partnered with Feed the Need in Durham to combat food insecurity. This spring, 1,000 square feet of space at Iroquois Park Sports Centre will house a new market-style food bank. This volunteer-run market will give visitors the freedom to choose their preferred items, with a focus on fresh and frozen foods. The goal is to provide a dignified and easily accessible solution to the growing demand for local food bank services.

whitby.ca/CommunitySupports

In This Edition:

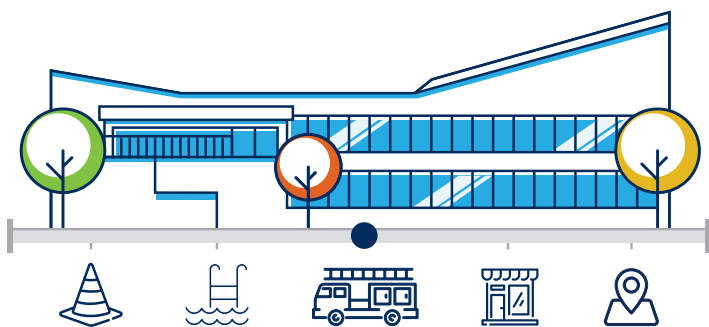
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Interested In More Town News

Stay connected. Subscribe to receive the latest news about Town operations, events, programs, and more at whitby.ca/Subscribe

Budget Talk



Building Whitby's Budget

The development of the Town's 2024 Budget is underway. Each year, the Town undergoes a robust budget planning process that includes community engagement and an in-depth, line-by-line review of the proposed budget. Already to date, more than 11,000 people have engaged in the process of creating the 2024 Budget, with many completing the Town's annual Citizen Budget Tool to share their budget priorities. View the results of our engagement at connectwhitby.ca/Budget

Your Feedback Matters

Feedback collected will continue to inform the development of the Town's 2024 Budget. Visit connectwhitby.ca/Budget to view and leave your comment on the proposed budget. For questions about the budget, email budget@whitby.ca or phone 905-444-9554.



Interested in learning more about where your tax dollars go? Scan the QR code to watch a video.



2024 Interim Tax Billing

The first installment of the Interim Tax Billing for 2024 is due on February 23. You now have the option to sign up for e-Billing at whitby.ca/eBilling and receive all future tax bills via email. Have a question about your tax payments? Contact the Tax Division at 905-430-4304 or tax@whitby.ca or visit whitby.ca/Tax

Property Tax Rebate Program

Qualifying Whitby homeowners can now receive a \$462 rebate per year. This program is available for low-income seniors eligible for the Guaranteed Income Supplement (GIS) or low-income homeowners with disabilities enrolled in the Ontario Disability Support Program (ODSP). For more information or to apply, visit whitby.ca/TaxRebatesAndRelief



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Whitby is in!

Heat pump rebates available for Whitby residents

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enbridgegas.com/hybridheating

*Terms and conditions apply.

ENBRIDGE Ontario

Whitby Winter

Did you know the Town maintains more than 1,198 lane kilometres of road and 332 kilometres of sidewalk during the winter?

Town staff work hard to make our community safe to travel by sanding, salting, grooming, plowing, and removing snow. Here's some information to help you this winter.



Keeping You Safe and Moving

Whitby's winter operations team is committed to keeping the community safe and traffic moving this winter, but we need your help. Here are a few ways you can help make a difference after a snowfall:

- Move basketball and hockey nets off the road
- Clear snow and ice from sidewalks within 24 hours of a snowfall
- Keep fire hydrants clear of snow
- Place waste and recycling bins out on the snow-cleared portion of your driveway or on the snow-cleared portion of the boulevard.

A reminder that **overnight on-street parking is not permitted on roads now through April 15**. The annual seasonal restriction is in place so snow plow operators can clear away ice and snow quickly and easily during the hours when there is less traffic and impact on drivers. Thank you for your help!

whitby.ca/Snow

Reporting An Issue This Winter

Did-you-know that you can report icy conditions on roads, sidewalks, or trails after we've been through using Whitby's online reporting form? Scan the QR code to get started.



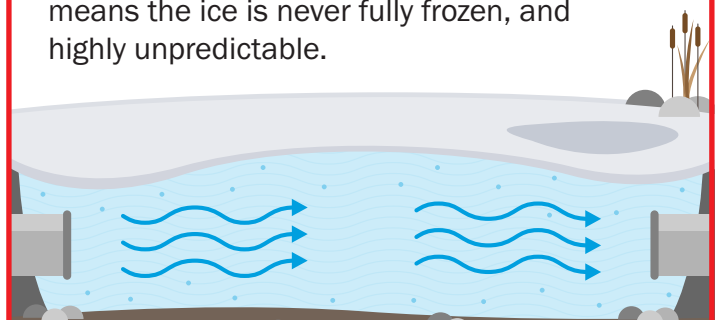
Supporting The Community This Winter

From food assistance to mental health support and employment guidance, there are many community supports available to help those in need in Whitby and Durham Region. If you have questions or are looking for support related to homelessness, contact the Region of Durham's Homelessness Outreach Program seven days per week, 24 hours per day. Email HomelessHelp@durham.ca or dial 1-888-721-0622 and extension 5510 for Homelessness and Housing. For local resources available, visit whitby.ca/CommunitySupports

Stay Safe: Don't Skate on Stormwater Ponds



Even though they may look fun, stormwater ponds are not meant for hockey, skating or any recreational use. These ponds are dangerous, especially this time of year as water levels experience dramatic and rapid changes during and following periods of rain and snow melt. Water is constantly flowing in and out and includes salt runoff from the road, which means the ice is never fully frozen, and highly unpredictable.



Staying Active and Connected



Over 55? Stay Fit, Connected, and Have Fun!

The Town has a variety of fitness, recreation, and educational programs to help keep residents ages 55+ connected and supported. Learn more about available programs and resources. Visit whitby.ca/55Plus, call 905-668-1424, or email 55plus@whitby.ca. We look forward to connecting with you soon!

Responsible Pet Ownership

Looking to give an animal a forever home? Whitby Animal Services provides animal care, sheltering, and adoption services to the community. Microchips help lost pets return home. To get your pet microchipped, book an appointment at Whitby Animal Services Centre located at 4680 Thickson Road North or attend a microchip clinic in the community. If you aren't sure if your pet is microchipped, visit Whitby Animal Services Centre to have staff scan your pet for free. Learn more at whitby.ca/AnimalServices

Awareness Days And Observances

Whitby is full of diverse communities that make our Town unique. Each month, we observe nationally and internationally recognized days and historical events. To see the awareness days and observances, check out whitby.ca/Diversity

Connect With Your Mayor and Council

Municipal government is the closest level of government to you. The Town provides many of the programs and services you rely on each day - from waste collection, to snow clearing, to building parks and trails, to attracting new businesses to Whitby. Whitby is governed by a Council that consists of the mayor, four Regional Councillors, and four Ward Councillors who are elected every four years. The job of Town Council is to represent the public and consider the well-being and interests of the municipality when setting policy and making decisions about municipal financing, programs, and services. Looking to connect with your Mayor or Member of Council? Scan the QR code, or visit whitby.ca/Council



Subscribe to The Mayor's Monthly Newsletter

There is a great way to stay informed about what's happening in our Town! Scan the QR code to subscribe to receive a monthly newsletter from Mayor Elizabeth Roy. whitby.ca/Subscribe



Stay Active And Have Fun

The spring recreation wish list opens on February 20 and program registration begins on March 6. The summer camp wish list opens on March 20 and registration begins on April 3 for Whitby residents. Enjoy a variety of camps including Multi-Sport camp, Junior Fire Fighter Camp, and more! Learn more at whitby.ca/GetActive

