

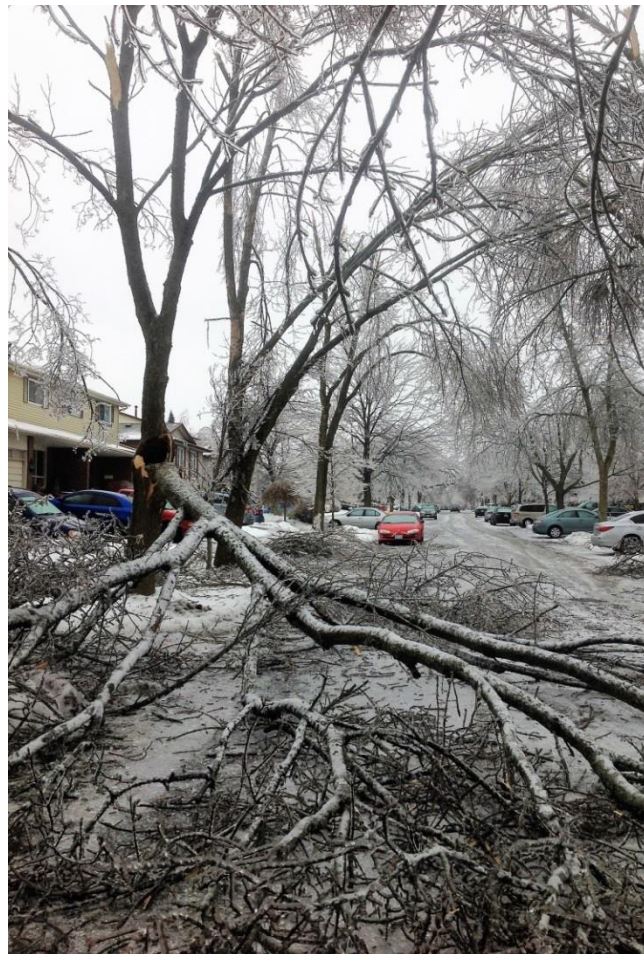
Emergencies

The Town of Whitby Operations Department can be contacted outside of regular business hours for circumstances that may require an immediate response.

**In case of EMERGENCY about trees on Town property
Contact OPERATIONS at 905.668.3437**

Emergency repairs to above and below ground utilities that may impact protected trees are permitted. When emergency repairs involve trees on Town-owned property, the utility company is responsible for notifying the Town as soon as possible, and for coordinating any required works with the Town's Forestry staff.

If a Utility Company must respond quickly to a sewer, water, or gas line break, and there is no time to arrange a site visit prior to a tree removal, notification to the Town's Operations Department is required at the earliest possible time to confirm the circumstances and to follow up with any requirements that may be determined in response.



Town of Whitby Contact Information

Main Switchboard: 905.430.4300 / TTY: 905.430.1492 / Toronto Line: 905.686.2621

Department	Service	Address	Phone/e-mail	Hours
<p>Tree Services</p> <p>Forestry Division</p> <p>(Operations)</p>	<p>Emergencies</p> <ul style="list-style-type: none"> trees on Town-owned property trees on municipal property (boulevard trees, park trees, trees in town-owned open spaces and woodlots) Inspections for Tree Protection measures for Capital Construction Works 	<p>Whitby Operations Centre</p> <p>333 McKinney Drive Whitby, ON L1N 5R5</p>	<p>905.668.3437</p> <p>pw.operations@whitby.ca</p>	<p>7:30 a.m. to 4:00 p.m.</p> <p>Monday to Friday</p>
<p>Development Control, Design and Technical Services Division</p> <p>(Planning and Development)</p>	<ul style="list-style-type: none"> Tree Removal Permits Tree Inventory, Arborist Report, Tree Preservation and Protection Plan Submission Requirements Inspections for Tree Protection Measures associated with development and/or construction activities on private property Heritage Tree Permits 	<p>Whitby Municipal Building</p> <p>575 Rossland Road Whitby, ON L1N 2M8</p>	<p>905.430.4306</p> <p>planning@whitby.ca</p>	<p>8:30 a.m. to 4:30 p.m.</p> <p>Monday to Friday</p>

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Department	Service	Address	Phone/e-mail	Hours
By-Law Services (Legal and Enforcement Services)	Enforcement of the Town of Whitby By-Laws, including: <ul style="list-style-type: none"> • Tree Protection By-Law • Property Standards By-Law • Boulevard Maintenance By-Law • Parks By-Law Inquiries including: <ul style="list-style-type: none"> • tree removal activities in woodlots • potentially hazardous, interfering, damaged, or nuisance trees on private property 	Garden Street Branch Office 3050 Garden St Unit #102 Whitby, ON L1R 2G6	905.430.4345 bylaw@whitby.ca	8:30 a.m. to 4:30 p.m. Monday to Friday
Parks Development: Long Range Parks Planning & Culture Division (Community Services)	Parks planning, including tree planting in Town Parks	Iroquois Park Sports Centre 500 Victoria Street West Whitby, ON L1N 9G4	905.430.4310 parks.rec@whitby.ca	

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Department	Service	Address	Phone/e-mail	Hours
Development Engineering and Environmental Services (Public Works Department)	<ul style="list-style-type: none"> Permits for curb-cuts, fill, site alteration, road-occupancy Municipal Capital Construction Projects and/or Inspections 	Garden Street Branch Office 3050 Garden St #102 Whitby, ON L1R 2G6	905.430.4327 engineering@whitby.ca	8:30 a.m. to 4:30 p.m. Monday to Friday
Building Services (Planning and Development Department)	<ul style="list-style-type: none"> Building Permits Building Inspections 	Garden Street Branch Office 3050 Garden St #102 Whitby, ON L1R 2G6	905.430.4305 building@whitby.ca	8:30 a.m. to 4:30 p.m. Monday to Friday

External Agency Contact Information

Department	Service	Address	Phone/e-mail	Hours
Region of Durham Planning Division (Planning and Economic Development)	<ul style="list-style-type: none"> Durham Region Tree Protection By-Law Enforcement of the Durham Region Tree Protection By-Law 	Durham Region 605 Rossland Road East Whitby, ON L1N 6A3	905-668-7711 Toll Free: 1-800-372-1102 planning@durham.ca	8:30 a.m. to 5:00 p.m. Monday to Friday
Central Lake Ontario Conservation Authority (CLOCA)	<ul style="list-style-type: none"> Requirements for CLOCA regulated areas 	Administration Office 100 Whiting Ave, Oshawa, ON L1H 3T3	(905) 579-0411 mail@cloca.com	8:30 a.m. to 4:30 p.m. Monday to Friday